

## Joining as Host using an Audio Line (Telephone)

If you cannot host an eVisit via video, you can join the event as an audio-only host.

You can find the Audio Line information in the OTNhub event details, Ncompass event details or in the OTNinvite email.

For instructions to join a Video Visit **as a guest** using an audio line, see [Joining a Video Visit using an Audio Line \(Telephone\)](#).

### 1. Dial the **Audio Phone Number** and wait for the prompt.

- All prompts are in English first, followed by French.
- The voice-prompt says, "Please enter the number you wish to connect to, followed by the pound key".

### 2. Enter the **Event ID**, followed by the pound key (#).

- The voice-prompt says, "Please hold while I try to connect you" followed by "Please enter the conference PIN number".
- If you enter an invalid Event ID number, the call disconnects. Hang up and try again.

### 3. Enter the **Host Audio PIN**.

- When you join the call as a host, all participants are connected\* (all participant types – audio and video – will be connected).
- If you enter an invalid PIN, the voice-prompt says, "The PIN is invalid for this conference". Enter the correct PIN.

#### OTNhub event details

Calendar • Event Detail

Cancel Event Copy Event

Clinical event

2022-04-06, 16:00 – 16:45

Clinical Event

Genetics

Event ID: 252312017

Event Status: Scheduled

Consultant: Dr. Linusa Pauling

Administrative contact: Ms. Admin Contact, 416-555-1234 admin@abc.org

Participating Systems

3 systems

- Dr. Linusa Pauling (my system) ABC Hospital
- Pat Patient patient@home.ca
- Other Type System sys.tmc@healthclinic.ca

Video Connection Methods

Host URL: <https://guest.otn.ca/#/guest?eventId=252312017&role=host>

Host PIN: 200182

Guest URL: <https://guest.otn.ca/#/guest?eventId=252312017&role=guest>

Guest PIN: 833102

Non-OTN system: 001\*\*252312017@awspx.otnvideo.ca

Audio Connection Methods

Audio Phone No: (647) 805-0585

Event ID: 258580647

Audio Host PIN: 812113

Audio Guest PIN: 227135

Audio information

#### Email invitation

**2. Connect**

When it's time for your appointment, click the button below.

**Mobile users:** You must install the mobile app before the button below, click on the green video icon to connect.

Start eVisit

Audio information

**Having difficulty connecting by video?**

Call in (audio only):

Phone: +1 888-346-6784

Event ID: 258708283

Audio PIN: 580059

#### Ncompass event details

Event Details

Click here for help with this section

Date of Event: Nov 21, 2022 - 09:00 to 10:00 EST (no setup time)

Requestor: Anu Alpha

Event Title: Meaningful Clinical Title

Event Type: Allergy

Appointment Type: Initial

Purpose: One to One Consult

Priority: Elective

Appointment: Nursing support is required

Requirements:

Initiating System: Consultant

Start Call Automatic: No

Audio Dial-in: 888-346-6784

Audio Host PIN: 544561

Audio Guest PIN: 233652

Patient: Kyoko Kappa

Patient Gender: Female

Patient Address: - Ontario

Patient Home Phone:

Patient Work Phone:

Patient DOB: Aug 08, 1988

Age Group:

Patient OHIP: 1234567890

Consultant: Wesley Meanderssen

Audio information

\* If no other participants are in the call, the voice-prompt says, "You are the only person in the conference." Wait for others to join. If someone has already joined as a host via video, their connection will have already connected all participants. You can host an eVisit via video or audio - either way, when the host enters the call, all participants are connected.