

## Changing your Display Name

**Note:** These instructions apply to events joined via an **OTNinvite email link or a Host or Guest URL**

You cannot change your display name when joining via OTNhub, where the name shown is from your [Directory profile](#).

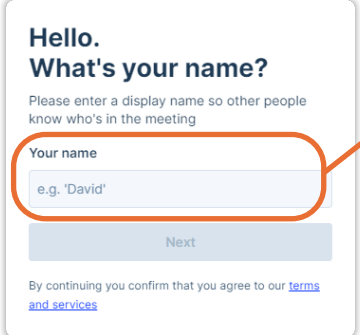
Both video visit hosts and participants should ensure that they are using a preferred name that they want other participants to see.

For example, initials or only first name, if the video visit is for a group setting where full names are not required.

If you want to change the name displayed, follow these instructions.

Every time you join a video visit, you must enter a display name.

1. *If you are in a video visit*, disconnect from the call.
2. Join the video visit.
3. The first panel that appears is where you enter the name you want shown to other people in the call.



The screenshot shows a white rectangular panel with a light gray border. At the top, it says "Hello. What's your name?" in bold. Below that, in smaller text, it says "Please enter a display name so other people know who's in the meeting". There is a text input field with the placeholder text "Your name" and "e.g. 'David'". An orange oval highlights this input field, and an orange arrow points from the text "Name field" to the oval. Below the input field is a blue button with the text "Next". At the bottom of the panel, in small text, it says "By continuing you confirm that you agree to our [terms and services](#)".