Auto-Connected Videoconference

A scheduled video call in your calendar might be set to auto-connect. This happens when:

- It is a multi-point event (involving 3 or more systems); or
- The organizer of a one-on-one call specifically requested 'auto-initiate'.

> **!** To receive auto-connect calls, you must be logged in at otnhub.ca 🗗 and have the browser window open.

Figure 1: Event list auto-connect message

1. For a videoconference set to auto-connect, an "auto-connect" message appears in the event details panel.

2. At the scheduled start time all participants receive an **Incoming Call** message.

   The auto-connect attempt happens only once. If the connection is not successful (for example, if a systems is not online) it will not try to connect again and you must reconnect yourself (see step #4 below).

Figure 2: Event details auto-connect message

3. To connect and join the videoconference, click the **Answer** button 📞 in your call notification.

   - When a participant answers, their video window opens and they are part of the event.
   - If a participant system does not answer, the connection attempt for that system stops and that participant receives a **Missed Call** message.

4. If you missed a call and want to try connecting again, go the **Event Details** panel or locate the event in your **Events List** and click its associated **Call** button 📞.

   - For *one-on-one* calls, the Call button is active throughout the day of the event.
   - For *multi-point* calls, the Call button is active only for the duration of the event (that is, between the event's start and end times).
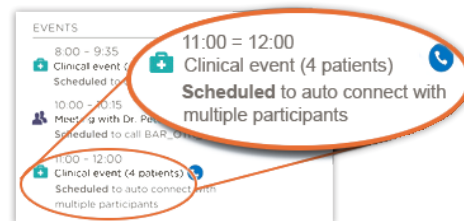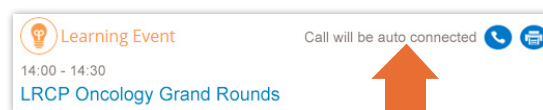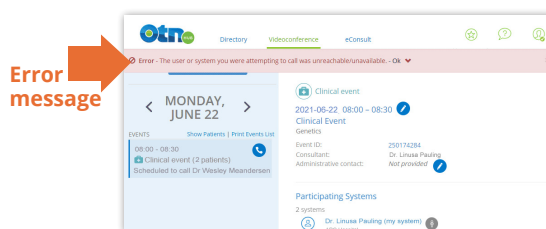

Figure 3: Incoming call message and video in-session

Figure 4: Missed call message