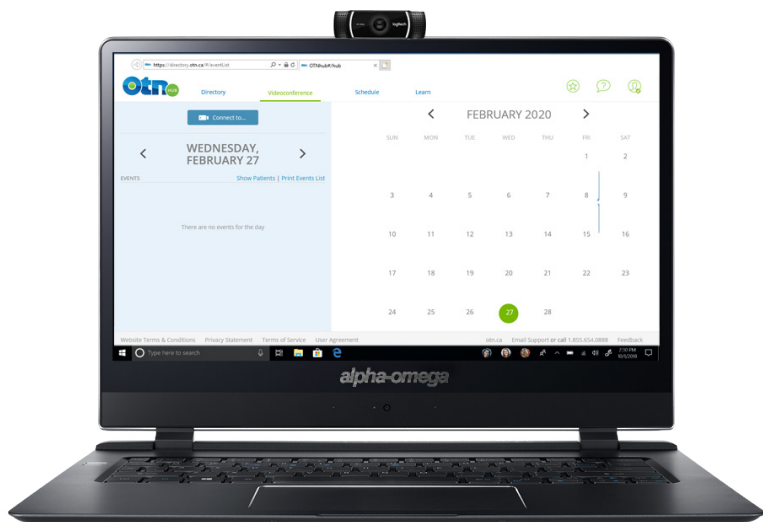


The eVisit (Videoconference) service is a web-based virtual care self-service that provides a simpler, lower-cost and mobile alternative to traditional room-based videoconferencing. In addition, using the [OTNhub](#) you can access a harmonized set of other OTN virtual health care services such as Ncompass scheduling, Learning Centre, and Directory.



- The **Events List** displays, by day, all of your pre-scheduled eVisit events and completed unscheduled video calls.
 - Start a video call with the click of a button.
 - Quickly change the date to review future appointments.
 - Drill down to see an event's details.
- The **Calendar** displays a month at a time. You can easily select a date to view that day's eVisit events.
- The **Event Details** enable you to see at a glance all systems involved, attached support materials, contact information, and there is a direct link to the event's Ncompass Event Details page.

Specifications

To experience high-quality videoconferencing, follow the guidelines in the [Technical Readiness guide](#).

System Requirements	
OS Supported	<ul style="list-style-type: none"> • Microsoft Windows 10+ • Mac OS X 10.11+
Minimum Configuration	<ul style="list-style-type: none"> • Minimum recommended 4 GB RAM (preferred 8 GB RAM) • 128 MB video RAM (VRAM); 40 MB of free hard disk space
Browser Supported	<ul style="list-style-type: none"> • Google Chrome 72 + (full support) • Mozilla Firefox 60 + ESR (limited support) • Microsoft Edge 79 + • Apple Safari 12 + (Mac OS X only; limited support) <p>OTN strongly recommends using the latest publicly released version of a browser (i.e., the "stable version" or "supported release")</p>
Internet Connectivity	<p>Minimum speeds: Upload 768 Kbps - 1 Mbps <i>per call</i>, Download: 5 Mbps</p> <p>Wired connectivity requires a high-speed internet service</p> <p>Wireless connectivity requires Wi-Fi or 4G-LTE service</p>
Associated equipment	<p>For best performance, use a high definition camera and a headset (or an echo-cancelling speakerphone).</p> <p>For some examples of equipment that works well with eVisit (Videoconference), see OTN's list of Recommended Web Cameras and Peripherals.</p>



eVisit (Videoconference) Features

OTNhub Navigation

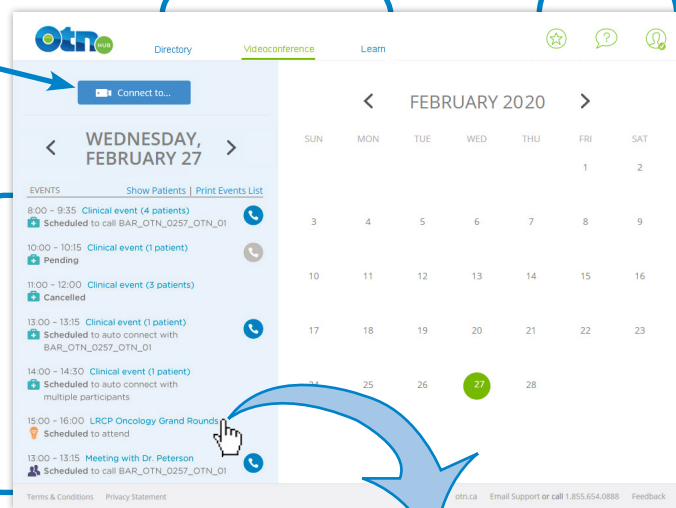
One click access to all your OTNhub services

Sliding Side Panels

- ☆ Favourites & Actions
- ? Help & Training
- 👤 Profile/Self-Service
- Your videoconference status (✔ online, ✖ busy, ✖ offline)

Connect to... Button

- Start a video call with another OTNhub user or set up an email invitation event

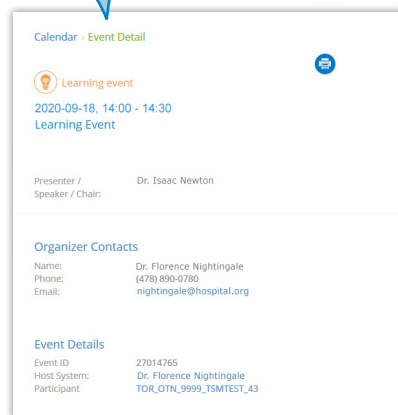


Events List

- View the list of your scheduled videoconferences for a selected day
- On the scheduled date, you can start/restart a call directly using an active Call button (📞)
- Show or hide the patient names for listed events
- Print a formatted report of the day's events

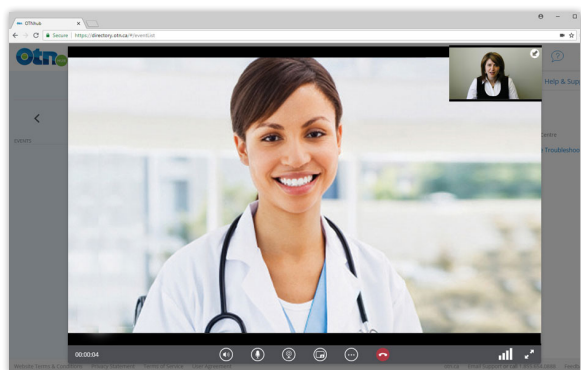
Calendar

- Quickly change the month to review your eVisit schedule
- Click a date to view the Events List for that day
- See at a glance which days contain eVisit events



Event Details

- View the details of a scheduled videoconference
- Link to the event's Ncompass calendar
- Print a formatted report of the event details



Video Session Controls

- Mute/un-mute your speakers and microphone
- Set privacy option (broadcast image off or on)
- Turn self-view off and on; expand and restore its size
- Access more controls to view/hide device settings, a participants list, screen-sharing features, and call statistics

For more information about the service and how to sign up, see the [eVisit \(Videoconference\)](#) information available at otn.ca.