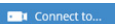


Making a Test Video Call with a PC or Mac and Internet Explorer

For this test you will launch a video call to an OTN 'virtual' user. The virtual user is a video broadcast with a sound track. The test allows you to see and hear what you can expect to receive from others in an actual videoconference.



Use this test if your browser is Internet Explorer.
If your browser is Chrome or Firefox, use the [Mirror Test](#).

1. Log in at otnhub.ca, go to the **Videoconference** service and click  at the top of the **Events List** panel.

A **Call Settings** panel appears.

2. In the **Search** field type TOR_OTN_PCVC_TEST.

A list of matching names appears as you type two or more characters.

3. Look for one of the test system names in the **Search Results** list (e.g., TOR_OTN_PCVC_TEST_01 or TOR_OTN_PCVC_TEST_04) and select the desired entry.

The **Call Settings** panel updates with the selected name and displays the system status.

- If the status is online (✔), continue with the next steps.
- If the status is busy (⊖) or offline (⊗), search for and select a different test system.

4. Change the call settings to reflect the test call.

- Click the **Call Purpose** field and select "meeting".
- Click the **Event Title** field and type "test".

5. To start the test, click the **Call** button (📞).

A videoconference window opens showing the test video broadcast (Figure 3).

After five minutes the test system automatically disconnects.

If you have problems with your audio or video, see the [Troubleshooting guides](#) available at [eVisit \(Videoconference\) Help](#).

6. To end the test call, click the **End Call** button (📞).

Notes:

- i) After successfully connecting, end the call after no more than a minute or so. This will free up the system for other eVisit (Videoconference) users.
- ii) If you try one system (e.g. TEST_01) and the videoconferencing window opens with only your self-view followed by a message "Call ended by other participant", it means the system is busy with another user. Try connecting with a different system (e.g. TEST_02).
- iii) If all test systems are busy, wait a few minutes and try again.

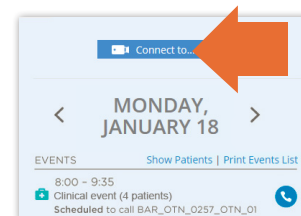


Figure 1: Events list connect button

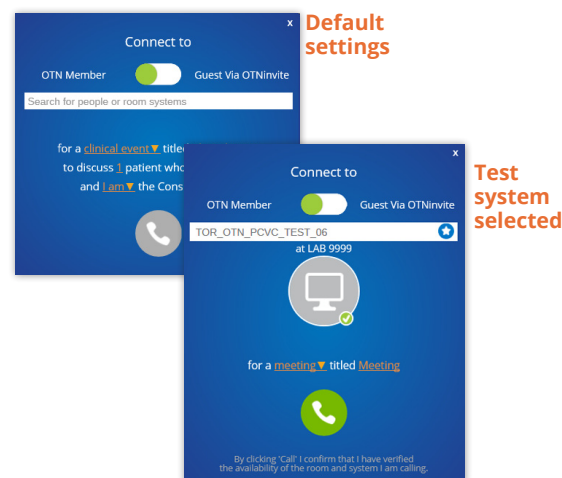


Figure 2: Call settings panel

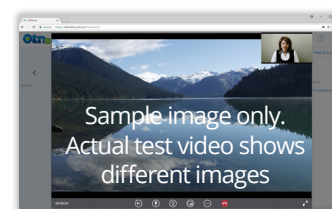


Figure 3: Videoconference screen with test video

