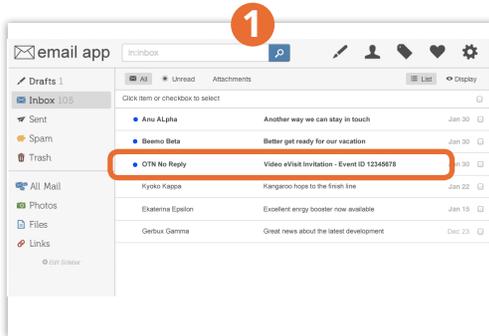


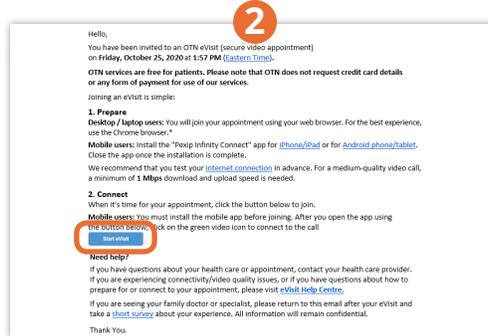
# Joining a Video Visit using Mac

## Basic technology needed for your video visit

- A Mac computer with a camera, microphone, and speaker.
- Or a laptop (with a camera, microphone, and speaker embedded or attached)



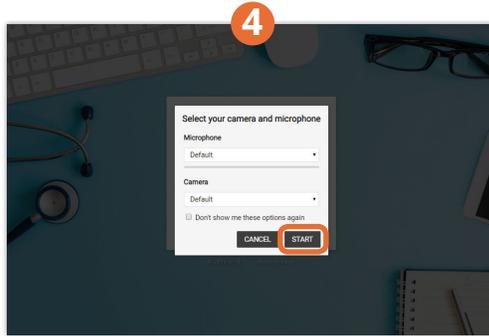
Locate and open your email invitation.  
**Subject** = Video eVisit Invitation  
**Sender** = do-not-reply-otninvite



Click the **Start eVisit** button.



Enter your **name** and click **Connect**.



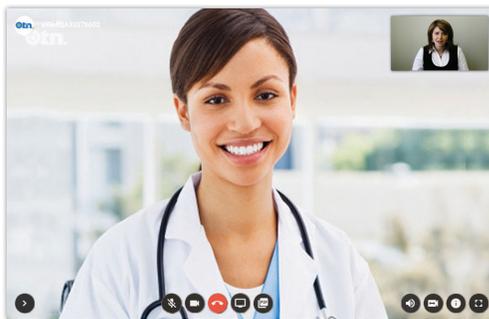
Leave the default devices selected or change as desired and click **Start**.



When connected, a **Waiting for the host...** screen appears with your self-view in the top-right.



When the host joins, their image appears in the larger video panel.



### Video chat controls

- ▶ Participant panel
- Microphone
- Camera
- End call
- Share screen
- Share images or PDFs
- Speaker
- Switch devices
- Call statistics
- Full screen mode

## Tips

For the best experience, use a computer with [Mac OS X 10.11+](#) and the browser [Chrome 72+](#) ([download instructions](#)).

If you have questions about how to prepare for or connect to your appointment, please visit [eVisit Help Centre](#).

## Sharing Images or PDF Files

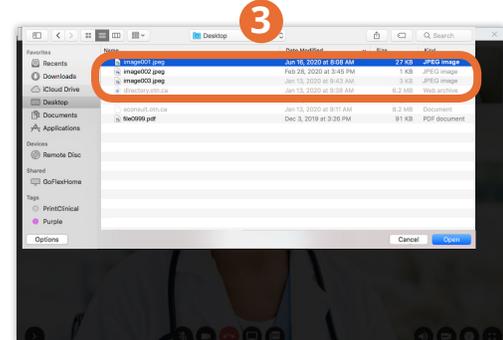
You can share one or more files. The shared files can be a combination of images (JPEG, BMP, PNG or GIF) and PDFs (if supported by your device). For example, if you are in a clinical video visit and the doctor needs a better view of something, you can share a photo of it while in the video visit.



Click the **Share Files** button in the control bar.



Click the **Add Files** button.



Locate the files you want to share and click each desired file to select it.



Click the **Start Presenting** button.



To **scroll forwards or backwards** through the slide show, click < or > in the top-right controls or use the arrow keys on your keyboard.

To **switch content** shown in main video panel (presentation or participants), click the thumbnail.



To stop sharing, click the **Sharing** button in the control bar.