

OTN eVisit Email Template

When you are invited to a video visit, you need a link to the videoconference and, if the meeting organizer has sent one, a Personal Identification Number (PIN).

Your email invitation contains the link to the videoconference but not the PIN. The event organizer will give you the PIN and contact information during your initial consultation with them or in a phone call.

Invitation to a Clinical Videoconference

Hello,

You have been invited to an OTN eVisit (secure video appointment) on **Friday, October 25, 2020 at 1:57 PM (Eastern Time)**. [\(Eastern Time\)](#).

Joining an eVisit is simple:

1. Prepare

Desktop / laptop users: You will join your appointment using your web browser. For the best experience, use the Chrome browser.*

Mobile users: Install the "Pexip Infinity Connect" app for [iPhone/iPad](#) or for [Android phone/tablet](#). Close the app once the installation is complete.

We recommend that you [test your device](#) in advance.

2. Connect

When it's time for your appointment, click the button below to join.

Mobile users: You must install the mobile app before joining. After you open the app using the button below, click on the green video icon to connect to the call

Link to
videoconference

Start eVisit

Need help?

If you have questions about your health care or appointment, contact your health care provider.

If you have questions about how to prepare for or connect to your appointment, please visit: [eVisit Help Center](#).

If you are seeing your family doctor or specialist, please return to this email after your eVisit and take a [short survey](#) about your experience. All information will remain confidential.

Thank You.

*Your eVisit is best experienced with the following desktop browsers or mobile apps:



Chrome
(PC/Mac)



Pexip Infinity Connect
(iPhone/iPad)



Pexip Infinity Connect
(Android phone/tablet)

For advanced videoconferencing functionality such as sharing your screen, use Chrome. If your default browse

