

A BASE Managed Specialty Group is made up of a group of consultants who respond to eConsult cases for a given specialty or sub-specialty within a defined provincial region. These consultants have received privileges for completing eConsult cases.

When a requesting provider creates a BASE Managed Specialty Group request, they identify a therapeutic area of care (specialty and subspecialty option).

Based on this selection, eConsult automatically provides a specialty group within the requestor's **Priority Region**.

Each group has one or more eConsult 'assigners' who manage consultation requests.

- If the group is set up for **manual** assignment, the assigner receives eConsult cases and distributes them to specific specialists within the group.
- If the group is set up for **automatic** assignment, eConsult automatically assigns cases based on each specialist's preferences. This includes availability, case restrictions, pending cases, and cases assigned in the last 30 days.

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i If you need administrative permissions to edit a profile, contact your organization's OTN Primary Contact or your OTN Account Manager.

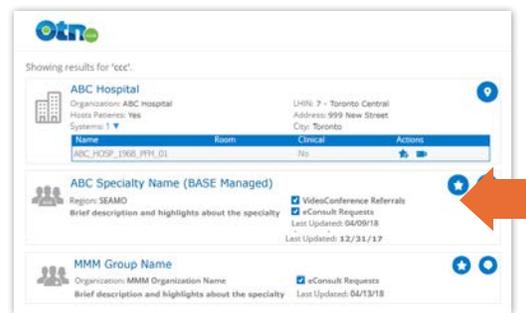


Figure 1: BASE Managed Specialty Group listed in Directory search

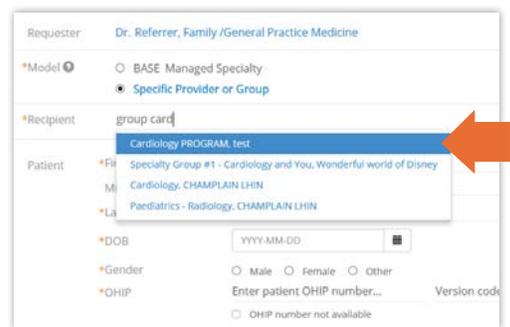


Figure 2: BASE Managed Specialty Group listed in recipient field suggestions

For technical issues, contact OTN Technical Support at 1-855-654-0888 or techsupport@otn.ca
For Ontario eConsult Program information, contact eConsultCOE@toh.ca



Creating a Profile

1. Sign in at otnhub.ca, click the **User Panel** link (👤) in the top right banner.

A **User/Self-Service** panel appears.

2. Click **+** beside the **Managed Groups** title in the panel.
The **Create BASE Managed Specialty Group** form appears.

3. To define your group, fill in the fields with the relevant information. Fields marked with an asterisk (*) are required. For more information, see [BASE Managed Specialty Group Fields](#) on page 3.

4. To continue, click **Save and Publish**.

A confirmation dialog box appears.

5. To save and publish the group profile, click **Publish**.

OTN Directory does the following:

- Saves and publishes the profile. (It will appear in search results when an OTNhub user searches the Directory or an eConsult user searches for a specialist or group.)
- Briefly displays a success message.
- Sends an email notification to all specialists who have been added to or removed from the group.
- Displays the group's OTN Directory profile page.

6. If you change your mind and do not want to create the new group, click **Cancel**.

OTN Directory does the following:

- Closes the form **without saving**.
- Returns you to the location you were at before you started to create the profile.

7. If you want to save it as a draft (so you can return and finish later), click **Save as Draft**.

OTN Directory does the following:

- Saves the profile details, flags it as 'Draft' and the profile is only available to you (or your delegates).
- Briefly displays a success message.
- Displays the form in an 'Edit Profile' mode and the process becomes the same as editing an unpublished profile. (See [Editing a Profile](#) on page 8.)

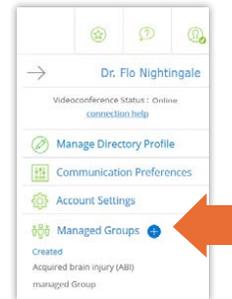


Figure 3: User panel menu

 A screenshot of a form titled "Create BASE Managed Specialty Group". At the top, there are three buttons: "Save and Publish", "Save as Draft", and "Cancel". The form has several fields: "Name" (required, with a placeholder "Enter name..."), "Region Name" (a dropdown menu with "Select a region..."), "Highlights" (a text area with a placeholder "Enter one line summary..."), "OVERVIEW" section with "Specialty" (a dropdown menu with "Search for a specialty category" and "Select a specialty option" buttons), and "Description" (a text area with a placeholder "Enter description..."). At the bottom right, there is a "French Language Services" icon.

Figure 4: Create BASE Managed Specialty Group form

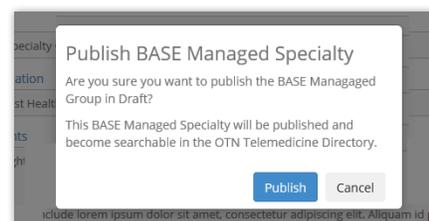


Figure 5: Confirm publication dialog box

BASE Managed Specialty Group Fields

Field (in order of appearance)	Description
Group Information	
*Name	Type a unique and meaningful name, exactly how you want it to appear (including capitalization). For example, ABC DermaPerm Clinic.
*Region	Select the region for which you want to accept requests. Note: The Region is not published in the OTN Directory. The list of available regions is maintained by OTN.
*Highlights	Type a brief, one sentence description of the group.
Overview	
*Specialty Category & *Specialty Option	The two Specialty fields work together. <ol style="list-style-type: none"> In the Specialty category field, type a couple of letters to view a drop-down list of available categories and click an item in the list to select it. In the Specialty option field, click the drop-down arrow and select an option from the list. To complete your selection and add the specialty to the profile, click Add. <p>The specialty/option selections appear in a shaded area under the field. (To remove the selected specialty, click the X in this shaded area.)</p> <p>Repeat the above steps for each specialty you want to include in the group.</p>
*Description	Type a more detailed description of the group. This could include the sub-specialties served and the special equipment and diagnostics the group offers.
Indigenous Services	Defaults to 'No'. Only OTN can edit this field. When set to 'Yes', it lets First Nations/Metis communities know they can connect with these programs for services that consider the cultural sensitivities of their community. A group/program can apply to OTN to have their profile updated with this set to 'Yes'. See Indigenous Services FAQ .
French Language Services	Defaults to 'No'. If the group/program offers a full French experience (<i>i.e.</i> , not just a translator), select 'Yes'.
The Team	Type a description of the specialists who make up the group. For example, their qualifications, competencies, and what makes them experts in their field. This is similar to a web site's "About Us" section.
Participating Sites	Type the name(s) of all sites that belong to the group.

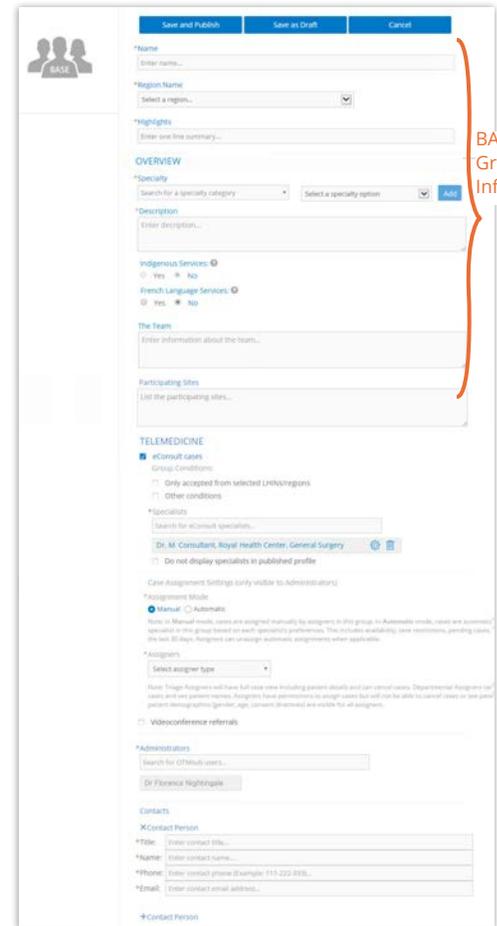


Figure 6: Edit group profile form

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Field (in order of appearance)	Description
Telemedicine Options > eConsult	
eConsult cases	<p>If the group will handle eConsult cases, click the <input checked="" type="checkbox"/> eConsult cases checkbox.</p> <p>If the group does not accept eConsult cases, clear the eConsult cases checkbox.</p>
Group Conditions	<p>Identify whether the group unconditionally accepts all eConsult cases or it has conditions for accepting cases.</p> <p>By default, eConsult cases are accepted unconditionally.</p> <p>If the group conditionally accepts cases, select the appropriate check box and supply the condition(s).</p> <ul style="list-style-type: none"> <input checked="" type="checkbox"/> Only accepted from selected LHINs/regions. <ul style="list-style-type: none"> • Type the LHIN or region name from which the group will accept eConsult cases. <input checked="" type="checkbox"/> Other conditions. <ul style="list-style-type: none"> • Type a description of the conditions that affect which eConsult cases the group will accept.
*Specialists	<p>Search for and select one or more specialists who belong to the group.</p> <p>To begin searching for a specialist, type at least two characters in the Specialist field.</p> <ul style="list-style-type: none"> • As you type, the system displays a list of possible matching specialists. Click a name to select it. • The search results include only specialists that are registered for eConsult and accept eConsult cases. <p>To remove a previously selected specialist from the list, click  beside their name.</p> <p>If you do not want the specialists names to be published in the group's Directory profile, select the checkbox, <input checked="" type="checkbox"/> Do not display specialists in published profile. (When published, each specialist name is a link to their individual Directory profile.)</p> <p>If the specialist's profile is published or available as a draft profile, you can set conditions for the specialist. See Editing eConsult Specialist's Settings on page 15 .</p>

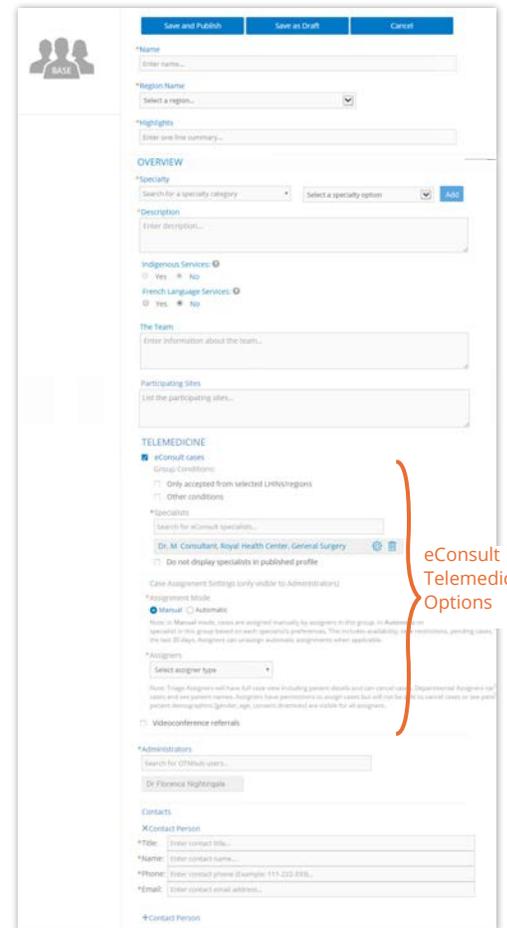


Figure 7: Edit group profile form

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Field (in order of appearance)	Description																																
Case Assignment Settings (visible only to Administrators)																																	
Assignment Mode	<p>By default, Manual mode is selected and cases are assigned manually by assigners in the group.</p> <p>In Automatic mode, cases are automatically assigned to a specialist in the group based on each specialist's preferences. This includes availability, case restrictions, pending cases, and cases assigned in the last 30 days.</p> <p>Assigners can un-assign automatic assignments when applicable.</p>																																
Assigner Type	<p>An Assigner reviews all the cases submitted to the group and then assigns each case to a specific specialist within the group.</p> <p>Identify whether the person is one of the following types.</p> <p>Note: Only assign "Triage Assigner" to clinicians who have access to pertinent Personal Health Information.</p> <table border="1"> <thead> <tr> <th>Actions Permitted</th> <th>Basic Assigner</th> <th>Department Assigner</th> <th>Triage Assigner</th> </tr> </thead> <tbody> <tr> <td>Assign</td> <td>✓</td> <td>✓</td> <td>✓</td> </tr> <tr> <td>Un-assign</td> <td>✓</td> <td>✓</td> <td>✓</td> </tr> <tr> <td>Cancel</td> <td>X</td> <td>✓</td> <td>✓</td> </tr> <tr> <td>Re-Direct</td> <td>✓</td> <td>✓</td> <td>✓</td> </tr> <tr> <td>See patient demographics</td> <td>conditional</td> <td>conditional*</td> <td>✓</td> </tr> <tr> <td>See patient name</td> <td>X</td> <td>conditional*</td> <td>✓</td> </tr> <tr> <td>See full case details</td> <td>X</td> <td>X</td> <td>✓</td> </tr> </tbody> </table>	Actions Permitted	Basic Assigner	Department Assigner	Triage Assigner	Assign	✓	✓	✓	Un-assign	✓	✓	✓	Cancel	X	✓	✓	Re-Direct	✓	✓	✓	See patient demographics	conditional*	conditional*	✓	See patient name	X	conditional*	✓	See full case details	X	X	✓
Actions Permitted	Basic Assigner	Department Assigner	Triage Assigner																														
Assign	✓	✓	✓																														
Un-assign	✓	✓	✓																														
Cancel	X	✓	✓																														
Re-Direct	✓	✓	✓																														
See patient demographics	conditional*	conditional*	✓																														
See patient name	X	conditional*	✓																														
See full case details	X	X	✓																														
*Assigners	<p>Search for and select one or more eConsult users.</p> <p>To begin searching for an assigner, type at least two characters in the Assigner field.</p> <p>As you type, the system displays a list of possible matching assigners. Click a name to select it.</p> <p>The selected assigners appear underneath the assigner search fields.</p> <p>Assigner contact information is not published in the group's Directory profile.</p> <p>To remove a previously selected person from the list, click the red X beside their name.</p>																																

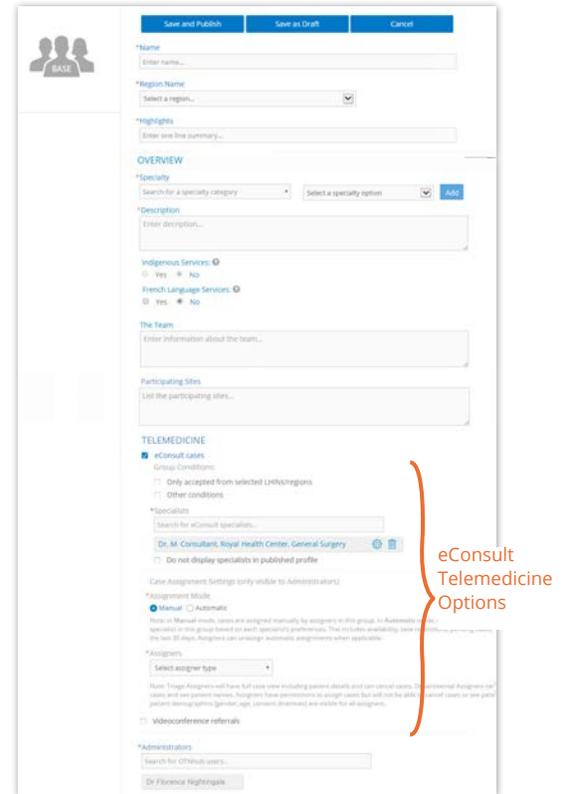


Figure 8: Edit group profile form

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* Patient data appears only while the consult request has a status of "New Case Submitted" or "Needs Assignment".



Field (in order of appearance)	Description
Telemedicine Options > Videoconference	
Videoconference referrals	<p>If the group will handle Videoconference referrals, click the <input checked="" type="checkbox"/> Videoconference referrals checkbox.</p> <p>If the group does not accept Videoconference referrals, clear the Videoconference referrals checkbox.</p>
Conditions	<p>Identify whether the group unconditionally accepts all videoconference referrals or it has some conditions.</p> <p>By default, <input checked="" type="checkbox"/> Videoconference referrals are accepted unconditionally.</p> <p>If the group conditionally accepts Videoconference referrals, select the appropriate check box and supply the condition(s).</p> <ul style="list-style-type: none"> <input checked="" type="checkbox"/> Only accepted from selected LHINs/regions. <ul style="list-style-type: none"> Type the LHIN or regions from where Videoconference referrals are accepted. <input checked="" type="checkbox"/> Other conditions. <ul style="list-style-type: none"> Type a description of the conditions that affect which Videoconference referrals are accepted.
TMC Contacts	<p>Click +TMC Contact Admin to add contact information for each Telemedicine Coordinator at the site.</p> <p>To display a set of contact fields, click +TMC Contact Admin.</p> <p>Type in the appropriate fields the name, phone number, and email address of the contact person.</p> <p>You can add more than one TMC contact for a group.</p> <p>To remove someone from the list, click the XTMC Contact Admin link for that contact.</p>
Clinical Protocols and Forms	
<p>Clinical protocols are procedural documents and forms for use by patient sites to help them properly prepare for and conduct a clinical session with the specialist.</p> <p>If you have documents with detailed clinical protocols or forms, you can:</p> <ul style="list-style-type: none"> Publish links to these documents in your Directory profile, which users can click to access. (If the files are available from an existing web site or internet location.) Attach files to your Directory profile, which users can view or download. <p>You can add, delete or edit protocols from the group's View Profile Details or Edit Profile Details page.</p> <p>See Managing Clinical Protocol Attachments and Links on page 11.</p>	

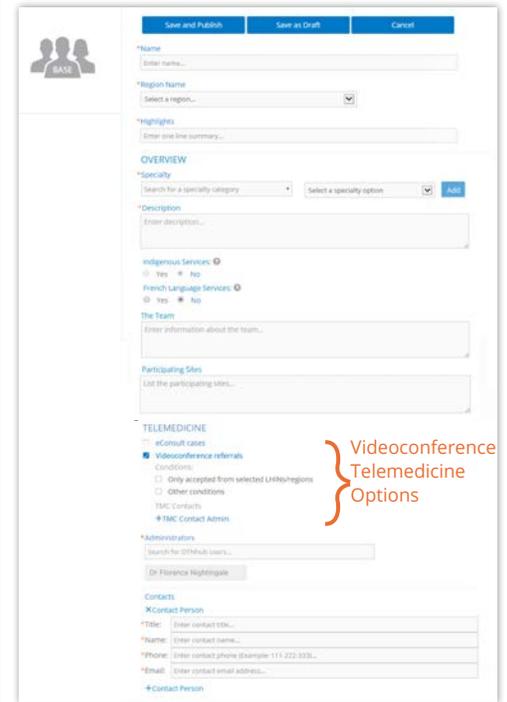


Figure 9: Edit group profile form

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Field (in order of appearance)	Description
Administrators and Contacts	
*Administrators	<p>An Administrator is responsible for creating and maintaining the group's Directory profile. The person creating the group profile is automatically assigned as an administrator but additional administrators can be added.</p> <p>Search for and select one or more OTNhub users.</p> <ul style="list-style-type: none"> As you type, the system displays a list of possible matching OTNhub users. Click a name to select it. The selected administrators appear underneath the administrator search field. <p>Each selected person's name, phone number, and email will be published in the group's Directory profile.</p> <p>To remove a previously selected person from the list, click the red X beside their name.</p>
Contacts	<p>A Contact is someone who can answer questions or concerns about the group and its services.</p> <p>To display a set of Contact fields, click +Contact Person.</p> <p>Type in the appropriate fields the name, phone number, and email address of the contact person.</p> <p>You can add more than one contact for a group.</p> <p>Each contact's name, phone number, and email will be published in the group's Directory profile.</p> <p>To remove someone from the list, click the XContact Person link for that contact.</p>

The screenshot shows a web form for editing a group profile. At the top, there are buttons for 'Save and Publish', 'Save as Draft', and 'Cancel'. The form is divided into several sections:

- Name:** Fields for 'Enter name...' and 'Region Name' (with a dropdown menu).
- Highlights:** A field for 'Enter one line summary...'.
- OVERVIEW:** Fields for 'Specialty' (with a dropdown), 'Description' (with a dropdown), and checkboxes for 'Indigenous Services' and 'French Language Services'.
- The Team:** A field for 'Enter information about the team...'.
- Participating Sites:** A field for 'List the participating sites...'.
- TELEMEDICINE:** A section with a 'Consult Cares' checkbox, 'Specialties' search field, and 'Assignment Model' (Manual/Automatic) options.
- Administrators and Contacts Options:** A section highlighted by a red bracket, containing a search field for OTNhub users and a list of selected users (e.g., 'Dr. Florence Hightopale'). Below this are fields for adding a 'Contact Person' with fields for Title, Name, Phone, and Email.

Figure 10: Edit group profile form



Editing a Profile

The options available when you edit a group's profile depend on whether the profile is published and if you have administrative permissions.

- When you edit a **published** profile, you can update the profile and then save the changes or cancel without saving.
- When you edit an **unpublished or draft** profile, you can update the profile and then save and publish the changes or save the profile as a draft or close without saving or delete the profile.

1. Sign in at otnhub.ca, click the **User Panel** link (👤) in the top right banner.

A **User/Self-Service** panel appears.

2. Locate the **Managed Groups** section in the panel and click the desired group name.

The group's **Directory Profile** appears. If you have editing permissions, an **Edit** button appears at the top of the profile.

3. To access the **Edit Profile** form, click **Edit**.

The Edit Group form appears.

4. Change or add information as necessary. (For field descriptions, see [BASE Managed Specialty Group Fields](#) on page 3.)

5. To save an updated published profile, click **Save** (or if it is an unpublished or draft profile, click **Save and Publish**).

OTN Directory does the following:

- Saves (and if selected, publishes) the updated profile.
- Briefly displays a success message.
- Sends an email notification to all specialists who have been added to or removed from the group.
- Displays the group's OTN Directory profile page.

6. If you change your mind and do not want to make any changes:

- a) Click **Cancel** (or if it is an unpublished or draft profile, click **Close**).

A confirmation dialog box appears.

- b) To confirm your decision to navigate away without saving, click **OK**.

OTN Directory does the following:

- Closes the form without saving.
- Returns you to the Directory profile page.

3. If it is an unpublished or draft profile and you want to save it as a draft, click **Save as Draft**.

OTN Directory does the following:

- Saves the profile details, flags it as 'Draft' and the profile is only available to you (or your delegates).
- Briefly displays a success message.

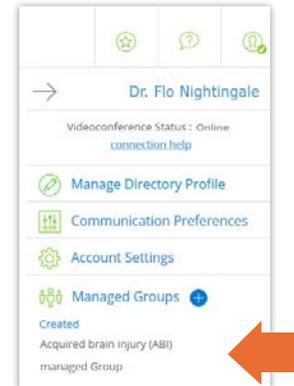


Figure 11: User panel menu

Figure 12: Edit published group form

Figure 13: Edit unpublished or draft group form

Un-publishing a Profile

When you un-publish a profile it is immediately removed from all Directory searches and eConsult specialist searches.

An unpublished profile appears as a 'draft' in the My Groups list.

1. Sign in at otnhub.ca, click the **User Panel** link (👤) in the top right banner.

A **User/Self-Service** panel appears.

2. Locate the **Groups** or **Programs** section in the panel and click the desired group name.

The group's **Directory Profile** appears. If you have editing permissions, an **Unpublish** button appears at the top of the profile.

3. To begin the process, click **Unpublish**.

A confirmation dialog box appears.

4. To confirm, click **Unpublish**.

OTN Directory does the following:

- Removes the profile from the public directory.
- Briefly displays a success message.
- The Edit Unpublished Group form appears, populated with all of the information from the original profile.

At this point, the process is the same as editing an unpublished profile. (See [Editing a Profile](#) on page 8 or [Deleting a Profile](#) on page 10.)

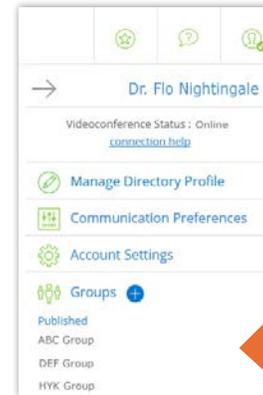


Figure 14: User panel menu

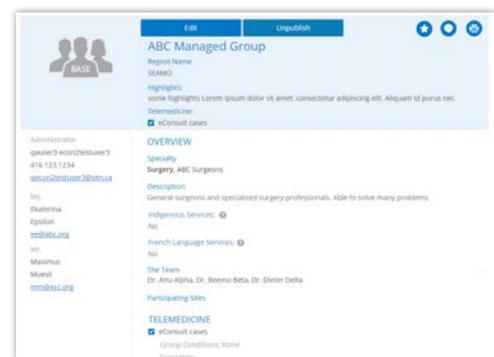


Figure 15: Published group profile

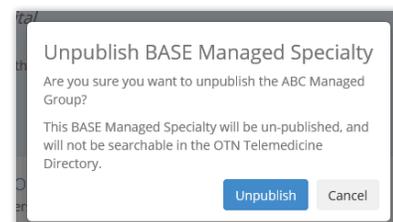


Figure 16: Confirmation dialog box

Deleting a Profile

You can delete only unpublished or draft group profiles.

If you want to delete a published profile, you must first un-publish it and then delete it. (See [Un-publishing a Profile](#) on page 9.)

You cannot delete a group profile if there are open cases submitted to the group.

1. Sign in at otnhub.ca, click the **User Panel** link (🔑) in the top right banner.

A **User/Self-Service** panel appears.

2. Locate the **Groups** section in the panel and click the desired group name. (It should be in the “Drafts” list. If not, you need to first un-publish it.)

The group’s **Directory Profile** appears. If you have editing permissions, an **Edit** button appears at the top of the profile.

3. To access additional actions for the profile, click **Edit**.

The Edit Group form appears with four action buttons at the top of the form—Save and Publish, Save as Draft, Close, and Delete. (**If you see only two buttons**—Save and Cancel, you need to [un-publish](#) the profile before editing it.)

4. To begin the delete process, click **Delete**.

A confirmation dialog box appears.

5. To confirm the deletion, click **Delete**.

OTN Directory does the following:

- Deletes the profile completely.
- Briefly displays a success message.
- Sends an email notification to all specialists who were a part of the group.
- Displays the eConsult dashboard.

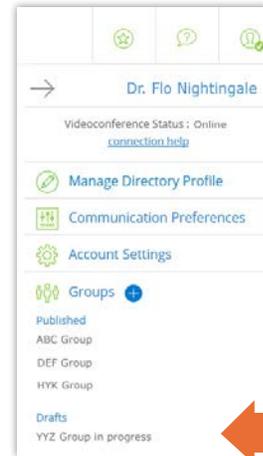


Figure 17: User panel menu

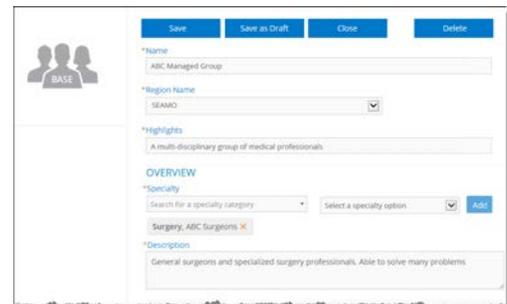


Figure 18: Edit unpublished or draft group profile

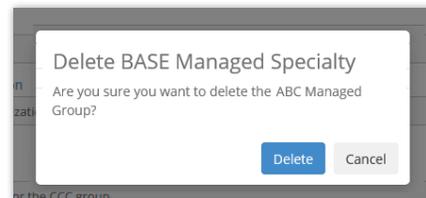


Figure 19: Confirm deletion dialog box

Managing Clinical Protocol Attachments and Links

Clinical protocols are procedural documents and forms provided by health care providers, sites, or groups/programs.

Clinical protocols, are accessible on the **View Profile Details** page.

These protocols can be instructions, explanations, or questionnaires intended to help the patient or referring physician understand what is required for a clinical eVisit session. This helps the health care provider and the host site to properly prepare for and conduct the session.

A group might have general protocols but can also have protocols that apply to specific specialists within the group.

If the group has a website or internet repository where they keep publicly accessible files, the protocol can be a link to these documents. Or the protocol can be an attached file.

When viewing a profile:

- If you don't have administrative rights, protocols appear as plain text with a linked icon on the right.
 - If the protocol is a web location, a **URL Link** icon (🔗) appears.
 - If the protocol is an attachment, a **File** icon (📎) appears.
- If you have administrative rights, protocols appear as blue underlined text along with edit (✎) and delete (🗑️) icons on the right.

Accessing Clinical Protocols Fields

Clinical protocols are accessible on the **View Profile Details** page.

1. Sign in at otnhub.ca and go to the **Directory** service.
2. [Search for the group](#) and locate their name in the results list and click the name to display the [profile details](#).
The **Profile Details** screen appears.
3. Scroll down to the **Clinical Protocols and Forms** section.

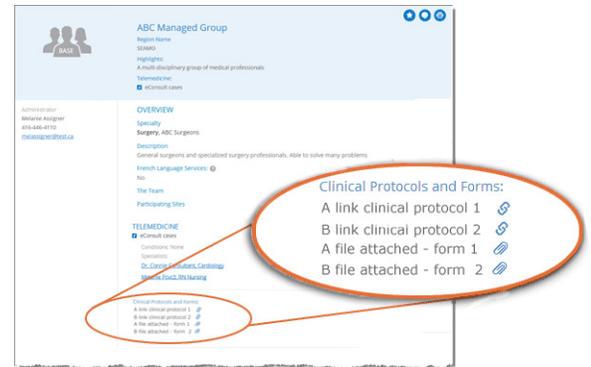


Figure 20: Clinical protocols section with no edit permissions

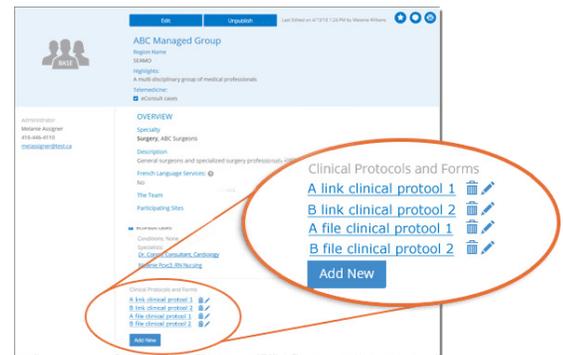


Figure 21: Clinical protocols section with edit permissions

Adding a File or Link

1. [Access the clinical protocols section](#) of the profile.
2. To view the fields needed for adding a new link or file, click **Add New**.
A protocol panel appears with fields to identify a URL or file.

To add a new URL link:

1. Click **URL** under the title **Provide Clinical Protocol or Form as**.
2. Type the **full URL** in the text field under the **URL** button.
(Include <http://> or <https://> at the beginning and the file type extension (e.g., .doc, .pdf) at the end.)
3. Type a meaningful name for the link in the **Display Name** field and then click **Add**.
The **View Profile** screen reloads with the updated **Clinical Protocols and Forms** list.
4. Test the link to ensure that it works. (For example, a broken link could be caused by spelling mistakes or other errors.)

To add a new file,

1. Click **File** under the title **Provide Clinical Protocol or Form as**.
A File Explorer window opens.
2. Navigate to the desired file* and click to select.
The selected file name appears under the **File** button.
3. Type a meaningful title for the file in the **Display Name** field and then click **Add**.

When the URL or file is successfully added, the **View Profile** screen reloads with the updated **Clinical Protocols and Forms** list and a success message briefly appears.

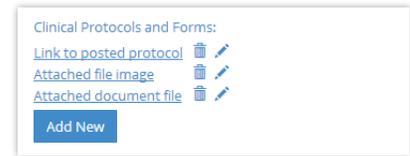


Figure 22: Clinical protocols

 A screenshot of a dialog box titled "*Provide Clinical Protocol or Form as:". It has two radio buttons: "URL" (selected) and "File". Below the radio buttons is a text input field containing "http://". Underneath is another section titled "*Display Name:" with a text input field containing "Example: Lab form". At the bottom are two buttons: "Add" and "Cancel".

Figure 23: Add URL clinical protocol

 A screenshot of a dialog box titled "*Provide Clinical Protocol or Form as:". It has two radio buttons: "URL" and "File" (selected). Below the radio buttons is a text input field containing "Example: Lab form". At the bottom are two buttons: "Add" and "Cancel".

Figure 24: Add file clinical protocol

* You can attach only the following file types:
doc/.docx, .pdf, .rtf, .txt, .jpeg/jpg, .xls/xlsx, .png, .tiff, .bmp, .gif, .ppt/.pptx.

Editing a Link or Display Name

For clinical protocols that are links, the edit feature allows you to change the URL Link or its Display Name.

For clinical protocols that are files, the edit feature allows you to change the attached file or its Display Name.

1. [Access the clinical protocols section](#) of the profile.
2. To view the clinical protocol fields, click the **Edit** icon (✎) beside a listed item.
The protocol panel appears with the current link/file and its associated Display Name.

To edit a URL link:

1. Change the URL or **Display Name** as desired.
2. To apply the update, click **Apply**.
3. The **View Profile** screen reloads with the updated **Clinical Protocols and Forms** list.
4. Test the link to ensure there are no spelling mistakes or other errors.

To edit a file:

1. To change the attached file, click **File** under the title **Provide Clinical Protocol or Form as**.
A File Explorer window opens.
2. Navigate to the desired new file* and click to select.
The selected file name appears under the **File** button.
3. To change the **Display Name** field, type an updated name and then click **Apply**.

When the file or URL Link is successfully updated, the **View Profile** screen reloads with the updated **Clinical Protocols and Forms** list and a success message briefly appears.

* You can attach only the following file types:
doc/.docx, .pdf, .rtf, .txt, .jpeg/jpg, .xls/xlsx, .png, .tiff, .bmp, .gif, .ppt/.pptx.

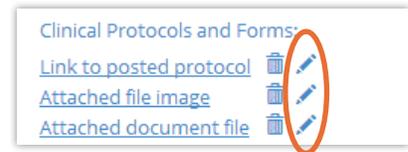


Figure 25: Protocol edit icons

Figure 26: Edit protocol URL fields

Figure 27: Edit protocol file fields

Deleting a File or Link

1. [Access the clinical protocols section](#) of the profile.
2. To remove a URL/file, click the **Delete** icon (🗑️) beside the item.
A Confirmation dialog box appears.
3. To confirm and delete the URL/file, click **Delete**.
The deletion occurs and a success message briefly appears at the top of the screen.
If you change your mind and do not want to delete, click **Cancel**.

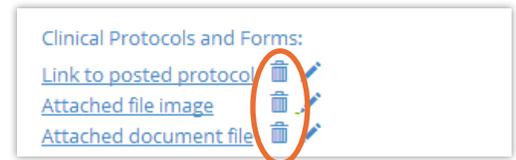


Figure 28: Protocol delete icons

Editing eConsult Specialist's Settings

A group's administrator can edit a specialist's eConsult settings after the group's profile is published or saved as a draft.

To view the Specialist Settings pop-up:

1. Open the group's [Edit Profile](#) web page and go to the **Telemedicine > eConsult cases** section.
2. Locate the specialist you want to update and click the corresponding  **Settings** link.
3. In the **Specialist Settings** pop-up, make the desired changes and then click .
 - The changes are immediately applied to the specialist's eConsult settings. (You do not need to save the profile.)
 - A success message briefly appears.
 - When the *unavailable dates* or *maximum cases* are updated, the specialist is sent an email notifying them of the change.
 - When *specialist conditions* (patient age groups or selected regions) are updated, the specialist is not notified.

For detailed descriptions and instructions for these fields, see [Setting eConsult Service Options](#).

Availability (unavailable dates)

Identifies when the specialist will be unavailable for a period of time, you can set an out-of-office notification.

When a requester searches for a recipient, if a specialist included in the search results is unavailable, their name appears with a red colour along with the return-to-office date.

- Value initially inherited from the specialist's eConsult settings.
- Can be edited only when the profile is published.

Maximum Cases

Identifies if a specialist will accept only a limited number of eConsult cases within a week. A week being defined as a seven day rolling count.

- Value initially inherited from the specialist's eConsult settings.
- Can be edited only when the profile is published.

Specialist Conditions

Identifies other conditions that affect eConsult requests for the specialist, including age group and regional restrictions.

- Can be edited when the profile is published or in a draft state.

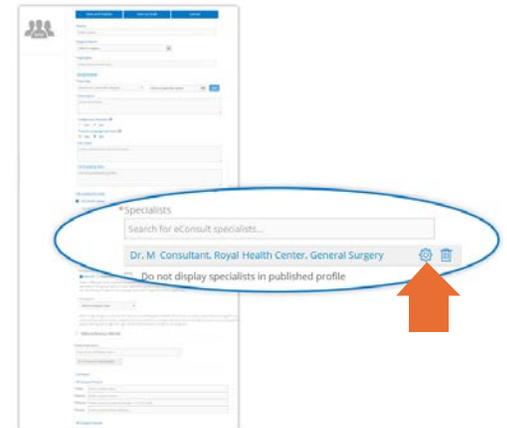


Figure 29: Specialist section in profile

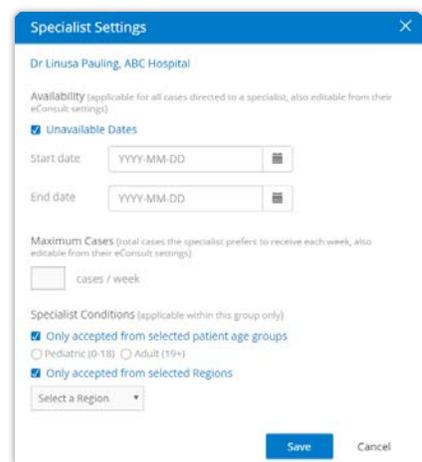


Figure 30: Specialist settings pop-up