


Locating OH-OTN Sites via a Directory Map


Finding Places by Location

Both the Directory's **OTNhub Site Finder**  search and the guided search "Telemedicine Sites—Address" are proximity searches.

You enter a full or partial address and the Directory returns a Google map identifying **OH-OTN sites** located **near** that address.

For information about the Directory's other search feature, a **keyword search**, see the user guide [Searching via the Directory](#) . The keyword search is similar to a standard search engine you use on the Internet (e.g., Google or Bing). You enter one or more words in the search field and the Directory returns **a list of people and places** that match your search terms.



The prompt in the search field indicates which search type is currently active.

To toggle between a keyword search and a site finder search, click the site finder pin  in the search field.

The site finder identifies only OH-OTN member sites.

There are different ways to access site finder:

From a Site Finder search

- Click the site finder pin  in the keyword search field. The prompt in the field changes to "Find sites near...". Enter a full or partial address and click .

From the guided search "Telemedicine Sites—Address"

- In the **Telemedicine Sites** panel, enter a full or partial address in the **Patient Address** field, identify peripherals and/or nursing support and click .

Search Tips

- Search terms are not case sensitive. The site finder search sees no difference between small letters and capitals. For example, M3B 2A0 is the same as m3b 2a0.
- Use a fairly specific search term. For example, a street address, postal code, or street intersection. Do not search with only a city name, which can produce a results list that is too large to be useful.

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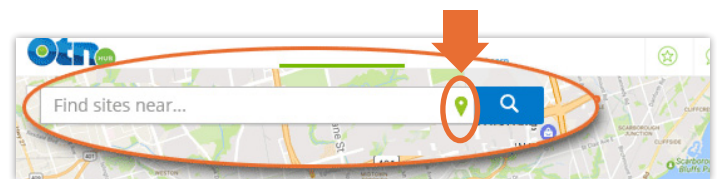


Figure 1: Site finder search prompt - "Find sites near..."

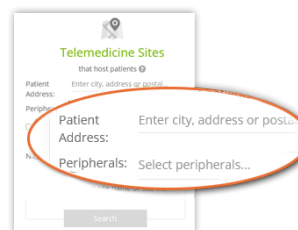




Figure 2: Guided search - Telemedicine Sites with Address

For further assistance and technical support, contact OH-OTN Technical Support

Phone: 1-855-654-0888 **Email:** techsupport@otn.ca


Viewing Site Finder Results

The search results appear as pins on a map and in a search results list.

- Site pins  indicate sites found near your target location.
- A red pin  indicates the target location used in your search.

You can fine tune the results by [using search filters](#).

The results include OH-OTN sites that:

- Are published in the Directory (members only).
- Offer clinical, educational, or administrative eVisit events.
- Sites that are part of the Patient Access Network* (PAN) and available for booking an appointment appear with a . (See [Scheduling with a PAN Site via the Directory](#).)


To view the **address popup** for a site, move your mouse over its site pin on the map.

To view a site's **profile details**:

- On the results map, click the site pin (to view the site popup) and then click the site name in the popup (Figure 5).
- or
- In the results list, click the site name (Figure 6).

To **change the search area**, use the Google map features:

- Zoom in or out.
- Pan up/down/left/right (*i.e.*, north/south/east/west).
- Enter a new full or partial address in the search field.

To get directions from your target location to a site identified on the map, click the site pin (to view the site popup) and then click its **Directions** link .

A new tab/window opens showing a Google map of the location with Google's direction tools.

Generic OTNhub site finder search results are sorted by proximity to your target location, the closest at the top, followed by sites increasingly far away.

Guided “Telemedicine Sites” search results include only sites that host patients. In addition:

- Sites are sorted first by type (*e.g.*, first hospitals, followed by clinics, then public facilities) and then proximity.
- To change the sort order (proximity only or site type and proximity), click the **Sort By** drop-down field and select your desired sort order.

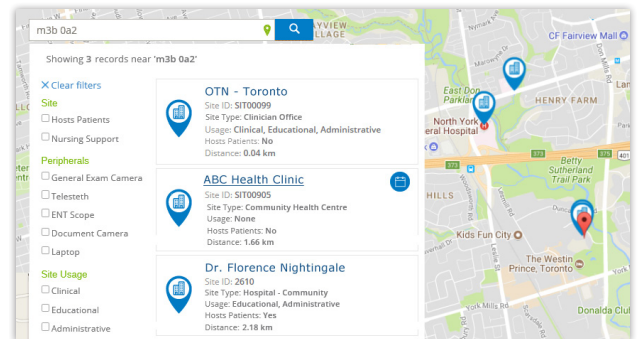


Figure 3: Proximity search results: Generic site finder

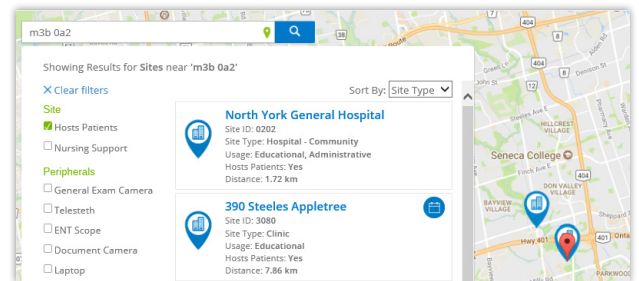


Figure 4: Guided search results: Telemedicine Sites—address

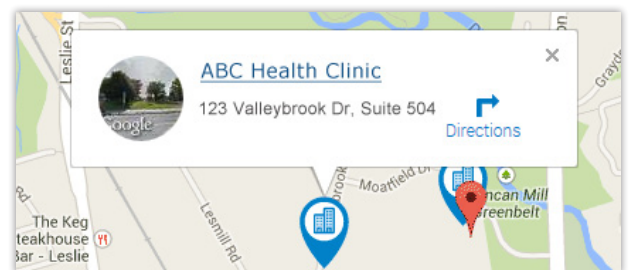


Figure 5: Site pin with address pop-up

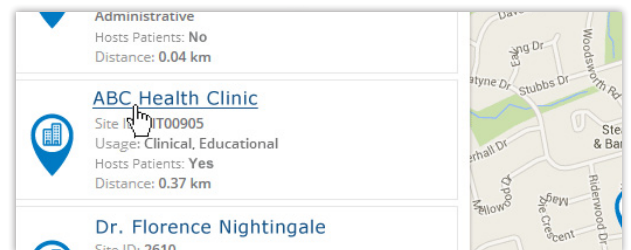


Figure 6: Site finder search results item

* PAN sites are designated physical locations for any patient in Ontario to attend a virtual visit in their own community. This enables equitable access to care when there are patients not able to access technology. The “Book an appointment” icon appears only if you have **clinical access** and schedule for at least one **consultant system**.

Filtering Site Finder Results

You can narrow your search by using filters. For example, you can search for places that accept patients, facilitate clinical events, have nursing support or have peripherals such as a general exam camera.

You can apply multiple filters.

The guided search 'Telemedicine Sites' automatically applies some filters. For example, if you selected "Nursing support", it will be selected as a filter.

Filters appear in groups. For example, Location, Peripherals, Site Usage, etc.

Which filters appear in a group depends on your search results. For example, the 'site type' filter lists only those types that apply to the entries in your search results – if your search results do not include any rehab facilities, the 'rehab' filter will not appear.

Setting Search Filters

To apply one or more filters, click the checkbox beside the filter name.

The search results list immediately refreshes and displays only those records that match the applied filter(s).

Clearing Search Filters

1. To remove a single filter, clear the checkbox beside the filter name.

The search results list immediately refreshes and displays only those records that match the applied filter(s).

2. To remove all filters, click **X Clear filters** at the top of the filters list.

The search results list immediately refreshes and displays an unfiltered search results list.

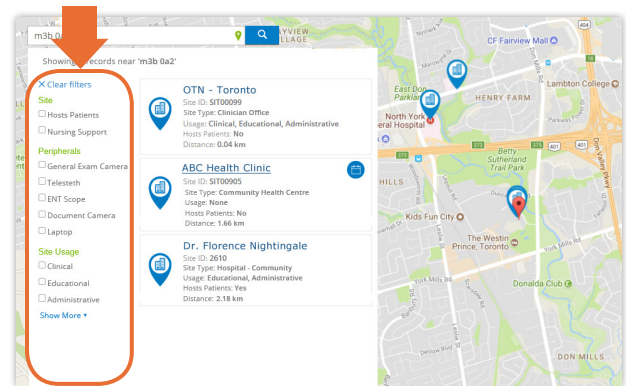


Figure 7: Site finder results list with filters